

Tech Tip Tuesday— January 14, 2014

by David Hirsch

Vehicle Amenities

Have you ever had a customer call and ask “Does that vehicle have an iPod connector” or “Is there a DVD player in that bus? And is it Blu-Ray”?

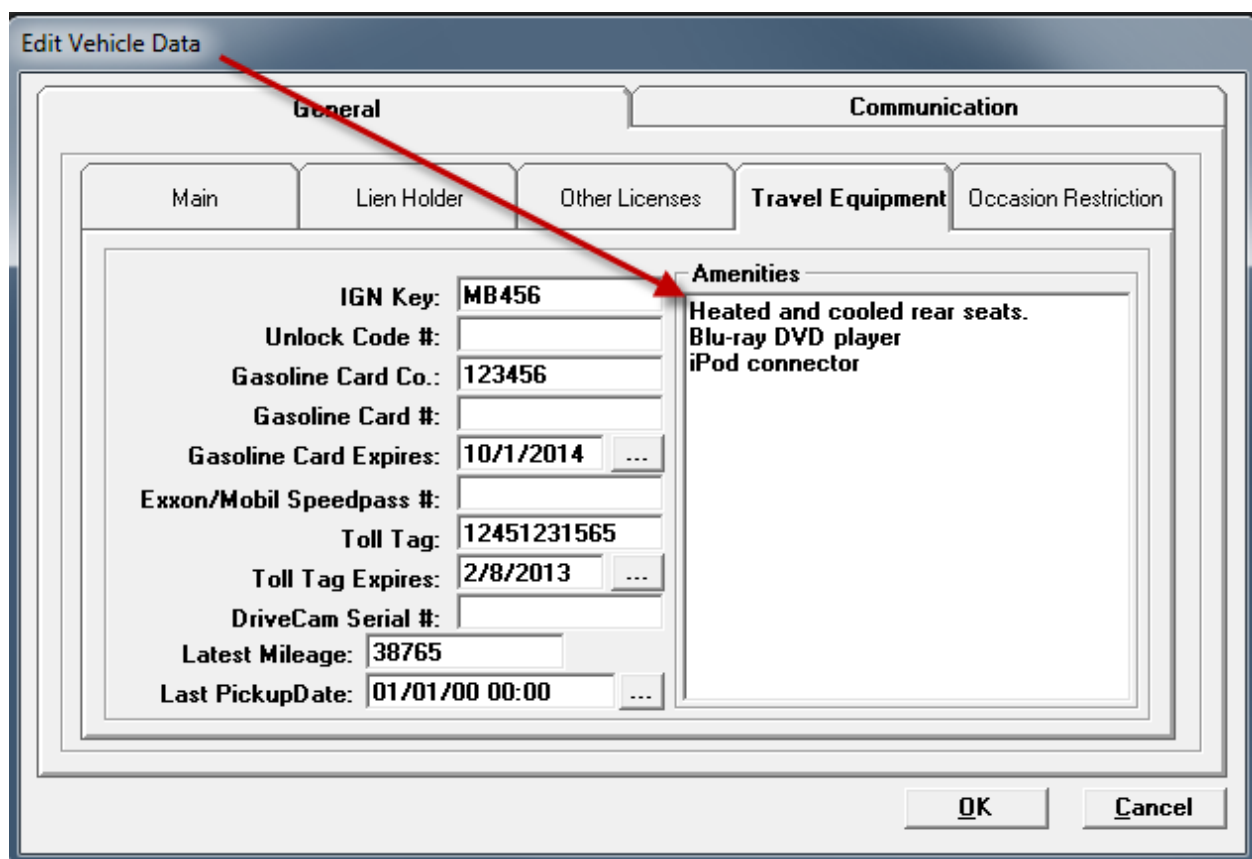
And your reservationist is left fumbling through papers, or asking the car wash guy to go look, or (worst yet) saying “I don’t know, can you call back later”?

There is no reason for this.

Simply open Maintenance and navigate down to Maintain...Vehicles...List.

Then, select the vehicle and click Edit.

Now click on the Travel Equipment tab. You will see a large block with the title “Amenities”. Put all the good stuff about the vehicle in there—the kind of stuff you often need to know, or get questions about.



The screenshot shows a software window titled "Edit Vehicle Data" with two main tabs: "General" and "Communication". Under "General", there are sub-tabs: "Main", "Lien Holder", "Other Licenses", "Travel Equipment", and "Occasion Restriction". The "Travel Equipment" sub-tab is selected. Within this sub-tab, there are two main sections: "General" and "Amenities". The "Amenities" section is highlighted with a red arrow. The "General" section contains the following fields:

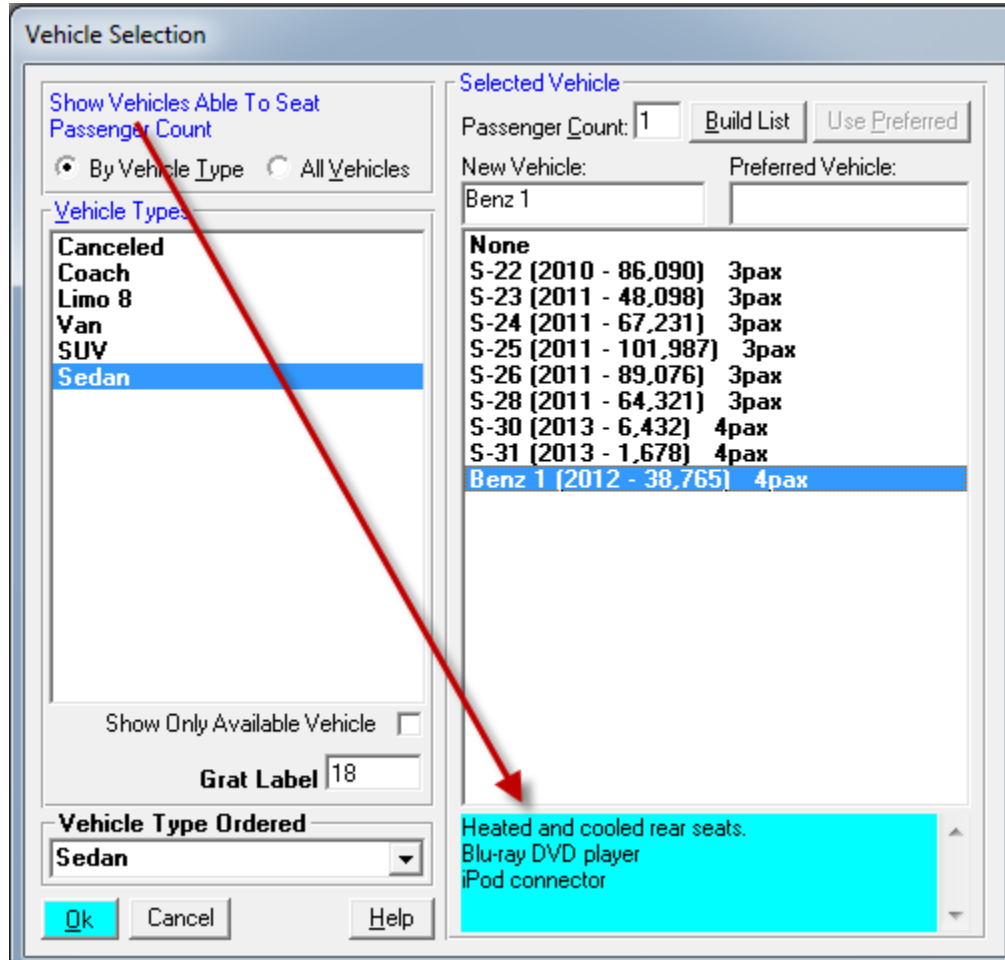
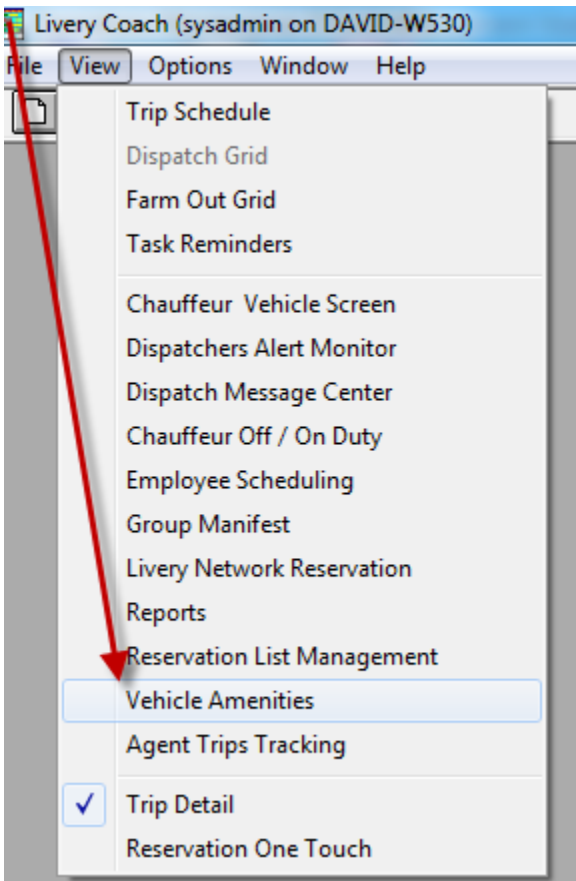
IGN Key:	MB456
Unlock Code #:	
Gasoline Card Co.:	123456
Gasoline Card #:	
Gasoline Card Expires:	10/1/2014 ...
Exxon/Mobil Speedpass #:	
Toll Tag:	12451231565
Toll Tag Expires:	2/8/2013 ...
DriveCam Serial #:	
Latest Mileage:	38765
Last PickupDate:	01/01/00 00:00 ...

The "Amenities" section contains the following text:

Amenities
Heated and cooled rear seats.
Blu-ray DVD player
iPod connector

At the bottom of the window are "OK" and "Cancel" buttons.

Once you are done, you can access this information by selecting View...Vehicle Amenities in Livery Coach Reservations (or by selecting a vehicle from within a reservation).



In addition, when you select a trip in the Dispatch Grid that is using that vehicle, the amenities will be displayed at the bottom.

